



## Florida Department of Transportation

CHARLIE CRIST  
GOVERNOR

605 Suwannee Street  
Tallahassee, Florida 32399-0450

STEPHANIE C. KOPELOUSOS  
SECRETARY

### LETTER OF AUTHORIZATION (LOA)

July 1<sup>st</sup>, 2010  
Transmittal No. 001

Dr. Robert W. Heller,  
Southwest Research Institute  
6220 Culebra Road,  
San Antonio, TX, 78238

Re: Letter of Authorization # 001: SunGuide Software Support for Fiscal Year 2011  
Traffic Engineering and Operations Office  
Florida Department of Transportation  
Contract # BDQ69  
DMS Class/Group No.991-155

Dear Dr. Heller:

This letter will confirm my request to your firm for SunGuide software support services for the Department of Transportation's Traffic Engineering and Operations Office. The following service should begin on July 1<sup>st</sup>, 2010 and will continue as needed until June 30<sup>th</sup>, 2011 or until terminated by the Traffic Engineering and Operations Office.

Services will be carried out under the terms and conditions of Contract No. BDQ69. Services provided under this authorization will not exceed \$1,086,824.00 or continue beyond June 30<sup>th</sup>, 2011

A copy of this authorization must accompany your invoices for service, and the contract number should be noted on all your invoices. Please send invoices to the following address for payment:

Arun Krishnamurthy  
Florida Department of Transportation  
605 Suwannee Street, MS 36  
Tallahassee, FL, 32399-0450

Any questions regarding this request should also be directed to me at 850-410-5615.

We look forward to working with you and your staff.

Sincerely,

Arun Krishnamurthy  
ITS Software, Standards and Architecture Coordinator  
Florida Department of Transportation  
Phone No: (850) 410-5615

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